

Order Number: (Order Number)  
Common Name: (Common Name)

Dear Domain Owner/Administrator,

Symantec has recently received a SSL certificate request from (Organization Name), to secure the domain: (Domain Name, without "www" etc.). This domain however is registered to (Domain Registrant).

Since (Organization Name) is not the registrant of this domain, we need you to confirm that (Organization Name) has the exclusive rights to use this domain by replying to this email. The text of the confirmation letter is pre-edited, and cannot be accepted if changed.

Please complete and respond to the confirmation template provided below. You may also call-in and provide your Security Code to our Customer Support Staff for approval.

Additionally, you may complete this process using our Live Chat service. Please follow the link below to log on, and provide your security code to our Customer Support Staff.

Your prompt attention to this matter is greatly appreciated!

Thank you,

Symantec Customer Support  
<http://www.verisign.com/support/>

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Check Order Status:

To view the current status of your order, visit <http://www.verisign.com/status/>

Note: If your order was placed through a reseller (indicated by either a 7 or 8 digit order number above), use the following URL to access your order status via the User Portal:

<https://products.websecurity.symantec.com/orders/orderinformation/authentication.do>

Americas:

Telephone: 1-877-438-8776 or 1-650-426-3400

E-mail: [auth\\_support@symantec.com](mailto:auth_support@symantec.com)

Chat: <http://www.verisign.com/status>

Australia and Asia Pacific:

Telephone: +61 3 9674 5500

E-mail: [auth\\_support\\_apac@symantec.com](mailto:auth_support_apac@symantec.com) or [auth\\_support\\_asia@symantec.com](mailto:auth_support_asia@symantec.com)

Chat: <http://www.verisign.com.au/status>

Europe, Middle East, and Africa:

Telephone: +353 1 850 2628

E-mail: [emea\\_auth\\_support@symantec.com](mailto:emea_auth_support@symantec.com)

Chat: <http://www.verisign.ch/status>

Global Contact Details:

<https://knowledge.verisign.com/support/ssl-certificates-support/index?page=content&id=SO16193>

----- Begin Domain Rights Confirmation -----

Dear Symantec,

I, Domain Owner/Administrator,

Confirm that I am the administrative contact for the domain, (Domain Name, without "www" etc.), which is registered to (Domain Registrant). (Organization Name) has the right to use, or has full control of, the domain listed in the certificate, (Domain Name, without "www" etc.).

Registrant acknowledges that it has granted Certificate Applicant the right to use the Domain in connection with its business and as a common name in the Digital Certificate request referenced above and any subsequent and/or additional certificates obtained by the Certificate Applicant during the validity of the above referenced certificate.

Registrant agrees to indemnify Symantec Corporation and its directors, officers, agents, employees, contractors, parents, affiliates, or subsidiaries (collectively, the 'Indemnified Parties') and hold the Indemnified Parties harmless from and against any losses, costs, damages, and fees (including reasonable attorney's fees) incurred by the Indemnified Parties in connection with: (a) Any breach by Registrant of any representation or obligation under this letter or any domain name registration agreement between Registrant and the Registry governing the Domain name registration (collectively, the 'Indemnity Conditions'). Upon appropriate notice, Registrant shall defend, at its expense, any claim brought against one or more of the Indemnified Parties based on or arising out of one or more of the Indemnity Conditions.

Please complete the following information:

Full name: \_\_\_\_\_

Telephone number: \_\_\_\_\_

Job title: \_\_\_\_\_

----- End Domain Rights Confirmation -----